

Example Report (Edited for viewing by Client)

Information Received

Ref No:

The reporter has seen on more than one occasion Selina Woytchka handle her female service users roughly. Selina works at the (.....) Care Home. This happens especially when it is near to Selina's end of shift when she wants to get away on time.

The reporter has seen Selina drag Mrs Kathryn Hepburn roughly by her arms across her room to her bed when Mrs Hepburn didn't want to get into bed. The reporter has seen Selina hit Mrs Hepburn to her bottom like a slap when she was only wearing a nightie so it must have hurt.

The reporter has also seen Selina push Mrs Betty Driver into the shower and Mrs Driver was screaming. The reporter went to ask Selina if she needed help and Selina said 'No, this is how she normally is, don't worry'

The reporter is worried that Selina doesn't understand the care principles of the UK as she is from another country. The reporter is worried it will get worse if it isn't stopped. The reporter thinks the supervisor knows how rough Selina can be but hasn't done anything about it.

EXAMPLE

Reporters details:

The reporter is anonymous but explains that this is because they don't want to get involved in an investigation or discipline as it will be easy for them to be labeled racist due to Selina being from outside the UK.